



Glemsford Surgery

Dear Patients, Carers and Friends of Glemsford Surgery,

Welcome to the third edition of our newsletter. Following events in the Spring/Summer we had formal notification of permission to close Hartest Branch Surgery by NHS England in August 2018.

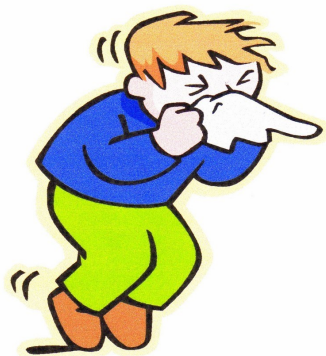
We confirm that we now offer a **Medication Pick Up Service** at the Hartest Institute every Wednesday between 11.30am and 1.00pm. Please ask at Dispensary for more details.

Patient

Participation Group (PPG)

I am delighted to inform patients about our inaugural meeting of the **Glemsford Surgery PPG** on Thursday 20th September. We welcomed along three patients who had expressed an interest to form a Group. We are working on a Code of Conduct and will be focusing on issues such as Information Sharing in the first few months. We are very keen to expand our numbers and if you are interested and can spend a few hours every couple of months please ask at Reception for more details.

Thank you.



Flu Season 2018/19.

As we approach Winter, our Doctors strongly advise patients aged 65 or over or those in an “at risk” group to attend the Surgery for your annual flu jab.

Clinics are being held on Saturday 6th October and Saturday 27th October (8am to 12pm). Please book an appointment at Reception (01787 280484) thank you.



If you would prefer to receive this newsletter on email, please contact Reception and ask to complete a consent form.



Glensford Surgery

IMPORTANT INFORMATION FOR OUR PATIENTS

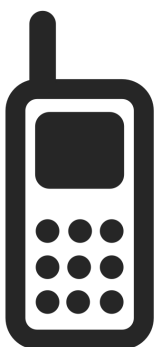
**We are pleased to announce we
are now using a
Text Messaging service**



Text messages can be sent to patients to confirm an appointment has been booked, as a reminder of an upcoming appointment, to advise of any changes needed to a booking or to follow up on a missed appointment.

If you would like to receive text messages from us please ask at Reception for a Consent Form to opt into this new service.

Consent Forms are also available on our website—www.glensfordsurgery.co.uk



Thank you.

Glensford Surgery