

Sharing Initiative Fair Processing Materials

Serious Mental Illness (SMI) Register

Aiming to Improve physical healthcare for people living with severe mental illness (SMI) by ensuring that by 2020/21, 280,000 people living with severe mental illness (SMI) have their physical health needs met by increasing early detection and expanding access to evidence-based physical care assessment and intervention each year.

Your practice is involved by sharing information with mental health services in the community about patients with SMI. A register is maintained that allows your practice and the mental health teams to monitor the health checks provided to patients with SMI.

[More Information about the Severe Mental Illness Register](#)

For more information about your rights or information sharing – see the main privacy notice page.

Health Information Exchange (HIE)

Sharing of personal and sensitive (special category data) patient data between Cambridge University Hospital, GP surgeries, East Suffolk & North Essex Foundation Trust and West Suffolk Hospital.

This technology allows your GP to view the clinical systems of the hospitals so they can see information that might be useful for your care.

Hospital staff are bound by confidentiality in the same way that practice staff are and there is an Information Sharing Agreement in place to ensure that personal data is used in a lawful and appropriate way.

[More Information about Health Information Exchange](#)

For more information about your rights or information sharing – see the main privacy notice page.

Suffolk GP Federation: Primary Care Mental Health Service

Suffolk GP Federation provide specialist nurses in areas such as mental health or medications. They have partnered with local GP practices to provide additional support

and services, directly to patients at the surgery.

This means that the nurses and other specialist staff will access patient records on site and take actions such as referring to other service providers or recommending different medication. The nurses are bound by confidentiality in the same way that practice staff are and there is an Information Sharing Agreement in place to ensure that personal data is used in a lawful and appropriate way.

[More Information about Mental Health in Primary Care](#)

For more information about your rights or information sharing – see the main privacy notice page.

NHS Health Check Recall Programme

The NHS Health Check is a prevention programme which aims to reduce the chance of a heart attack, stroke or developing some forms of dementia in people aged 40-74.

It achieves this by assessing the top seven risk factors for certain diseases in England, and by providing individuals with behavioural support and, where appropriate, medication.

Your practice will share patient information with Anglian Community Enterprise CIC (ACE) so that ACE can invite patients that meet the criteria to attend a Health Check

Appointment.

ACE staff are bound by confidentiality in the same way that practice staff are and there is an Information Sharing Agreement in place to ensure that personal data is used in a lawful and appropriate way.

[More Information about NHS Health Checks](#)

[More about how ACE Use your Information](#)

For more information about your rights or information sharing – see the main privacy notice page.

Integrated OOH Urgent Care Services

As part of the introduction of an Integrated Urgent Care Service, Suffolk GP Federation (SGPF) have partnered with Care UK. Together they will provide a service that allows patients to access urgent care outside of GP practice hours.

Patients can call the 111 service, have a telephone appointment or organise a home visit or an appointment at a clinic in the community.

Suffolk GP Federation or Care UK will have access to all or part of the patient GP record to allow them to provide urgent care. A summary of the appointment will be provided to your GP practice after the appointment

Suffolk GP Federation and Care UK staff are bound by confidentiality in the same way that practice staff are and there is an Information Sharing Agreement in place to ensure that personal data is used in a lawful and appropriate way.

[More Information about Urgent Care Services](#)

For more information about your rights or information sharing – see the main privacy notice page.

Changing Health Diabetes Service

Suffolk GP Federation Diabetes Team have partnered with [Changing Health](#) who provide a mobile phone application to support patients to manage their diabetes health. Patients can sign up to the App on their own or could be referred to the service via their GP practice or the Suffolk GP Federation Diabetes Team.

Changing Health staff are committed to confidentiality and there is an Information Sharing Agreement in place to ensure that personal data is used in a lawful and appropriate way.

[More Information about Changing Health](#)

For more information about your rights or information sharing – see the main privacy notice page.

Diabetic Eye Screening

Diabetic eye screening is a key part of diabetes care. People with diabetes are at risk of damage from diabetic retinopathy, a condition that can lead to sight loss if it's not treated. The practice regularly identifies patients within their clinical system that are eligible for eye screening and sends their details to a partner called Health Intelligence who will invite them to be screened by the eye screening service.

Health Intelligence staff are committed to confidentiality and there is an Information Sharing Agreement in place to ensure that personal data is used in a lawful and appropriate way.

[More Information about the National Agenda](#)

[More Information about how Health Intelligence Use my Information](#)

Summary Care Record Consent Project

As a patient, you currently have a Summary Care Record (SCR) containing key information about the medicines you are taking, allergies you suffer from and any reactions to medicines you have had in the past. Should an illness or injury occur this information is used, with your consent, to assist healthcare staff such as hospital doctors, district nurses or pharmacy staff that may be unfamiliar with your medical history to make better and safer decisions about how best to treat you.

Patients have been given the option to include “additional information” into the Summary Care Record, this will add information relating to illnesses and any health problems, vaccinations, operations, and how patients would like to be treated.

[More Information about Summary Care Records](#)

For more information about your rights or information sharing – see the main privacy notice page.

Child Health Immunisations – Provide

[Provide](#) deliver the Child Health Information Service (CHIS) across Essex and East Anglia, one of the key responsibilities is producing immunisation reminders and appointments on behalf of GP Practices.

The practice allows Provide to extract immunisation history from their clinical systems for each child under the age of six years of age registered with the Practice.

Provide will then invite the patient to attend immunisation appointments.

Provide staff are bound by confidentiality in the same way that practice staff are and there

is a Data Processing Contract in place to ensure that personal data is used in a lawful and appropriate way.

[More Information about Provide](#)

[More Information about Immunisations](#)

For more information about your rights or information sharing – see the main privacy notice page.

West Suffolk and Ipswich and East Suffolk Medicines Management

The Medicines Management Teams within West Suffolk CCG and Ipswich and East Suffolk CCG support the GP practices in those areas to use medicines in the best way and to ensure good treatment choices are made; they provide information and guidance on prescribing to ensure that our patients receive medicines that are safe, evidence-based, and cost-effective.

This means that the GP practice will allow them to have access to clinical systems and patient personal data so that they can see what medications are being prescribed for our patients and produce reports so that the practice can prescribe medications safely and effectively.

Medicines Management staff are bound by confidentiality in the same way that practice staff are and there is a Data Processing Contract in place to ensure that personal data is used in a lawful and appropriate way.

[More about West Suffolk Medicines Management](#)

[More about Ipswich and East Suffolk Medicines Management](#)

For more information about your rights or information sharing – see the main privacy notice page.

West Suffolk and Ipswich and East Suffolk Medicines Management - Geriatrician Project

The Geriatrician Project involves members of different health and social care teams coming together to ensure that care home residents have the necessary support including dementia care and medication reviewed. The team is led by a Geriatrician from West Suffolk Hospital.

Included in the team are a pharmacist from the Clinical Commissioning Group, St Nicholas Hospice and a dementia specialist nurse from Norfolk and Suffolk Mental Health Trust (NSFT).

The GP practice will allow members of this team to access the health records of care home residents so that they can ensure that patients are provided with any necessary care and support.

Where it is necessary for patient care, members of the team will share information such as

name, address, NHS No, date of birth and health information with each other, your GP practice and the care home.

[More about West Suffolk Medicines Management](#)

[More about Ipswich and East Suffolk Medicines Management](#)

All members of the project team are bound by confidentiality in the same way that practice staff are and there is a Data Processing Contract and Agreement in place to ensure that personal data is used in a lawful and appropriate way.

For more information about your rights or information sharing – see the main privacy notice page.

Medicines Optimisation in Care Homes

A local organisation called St Helena along with staff from West Suffolk and Ipswich and East Suffolk Medicines Management Teams will support the GP practice by providing pharmacists and pharmacy technicians. The technicians will access patient data held within the GP systems to allow them to ensure that residents of care homes are on the correct medications and are having the necessary medication reviews. They will also collect information from care home residents (patients) and care home staff and they will update the GP record with any actions they take.

St Helena and the Medicines Management Teams are bound by confidentiality in the same way that practice staff are and there is a Data Processing Contract and Agreement in place to ensure that personal data is used in a lawful and appropriate way.

OneLife Smoking Cessation Project

OneLife Suffolk is a partnership between Leeds Beckett University and MoreLife, commissioned by Suffolk County Council.

The GP practice will refer patients who wish to quit smoking to Smoking Cessation Service at OneLife Suffolk. To make the referral, the GP practice will share basic information about the patient such as name, NHS Number, data of birth, gender and their smoking habits to the service and OneLife will share information back to the GP practice about the outcome of the service – for example, whether the patient was able to successfully quit.

OneLife are bound by confidentiality in the same way that practice staff are and there is a Data Sharing Agreement in place to ensure that personal data is used in a lawful and appropriate way.

[More Information about OneLife](#)

For more information about your rights or information sharing – see the main privacy notice page.

Social Prescribing (Suffolk)

Social prescribing enables GPs, nurses and other primary care professionals to refer people to a range of local, non-clinical services.

Social prescribing enables patients to find non-clinical solutions to improve their own health and wellbeing by supporting them to connect with their local community. This can include advice and information on local services and connecting individuals to social activities, clubs, groups, and like-minded individuals in their community. The practice will do this by employing someone to act as a 'link' between the practice, the patient and non-clinical services within the community.

Current providers in the Suffolk area include;

[Suffolk Family Carers](#)

[Shaw Trust](#)

[Access Community Trust](#)

[Ipswich Citizens Advice Bureau](#)

Depending on where they are in the county, the GP practice will refer patients to one of these providers and will send basic information such as name, NHS No, address, date of birth and background to their health and wellbeing needs.

The providers are bound by confidentiality in the same way that practice staff are and there is a Data Sharing Agreement in place to ensure that personal data is used in a lawful and appropriate way.

[More Information about Social Prescribing](#)

For more information about your rights or information sharing – see the main privacy notice page.

Population Health Platform (West Suffolk)

The Population Health platform enables health and care professionals to see your health records on their computer. Your health and care data is currently held by different organisations.

This allows us to share information about you amongst your direct care team which may include GPs, hospital-based doctors and nurses and social workers. The sharing of information has previously happened using paper processes such as referral letters. Being able to look at everyone's health records together will help us create a database of information about our local population that will enable us to improve the care we provide and improve your health and wellbeing.

We will use this data in a number of different ways:

- To understand what the people who live in each area need, what health conditions and physical needs they have and what services are available to them
- To find out which of these services work well, which don't, and how we can make them better together
- To spot when people are at risk of becoming poorly, or becoming frail as they get older, and to plan how to prevent this by intervening as early we can
- To measure whether things get better when we try something new

Population Health will provide your care team with electronic access to the information they need to make the best decisions about your health and care by bringing all this data together, creating single care record for services and practitioners alongside access to your own record.

Our ambition is to improve the way your health information is shared to improve health and care services. This will give the people directly involved in your care, access to information about you and provide:

- better coordinated care
- quicker diagnosis and treatment
- more accurate prescriptions
- more time to spend on clinical care
- less paperwork and repetition
- fewer unnecessary tests
- safe and secure decision making.

In the future this will shape the way health and social care services will be delivered and offer you more ownership of your own care.

[Our Assessment of How This Project Affects Your Privacy](#)

My Care Record

Your GP, hospital, community health, mental health and social care teams may all hold important information about your care. To date, these records have not always been easily accessed between those different services. We know that when information is made available between services in a more joined-up way, we can better meet your health and wellbeing needs.

My Care Record enables health and care professionals directly involved in your care to access information about you. For example, a doctor treating you in hospital or a nurse working in the community could view the information they need from your GP record.

Access to your records is made possible by several different types of secure technology.

[More Information about My Care Record](#)

Enhanced Care in Care Homes

The enhanced health in care homes hopes to improve the care of residents of care homes by coordinating with other services such as the GP practice and social care teams. Your practice is involved with this service. Here is some information about how your information is used.

Your GP uses technology to highlight the records of patients who live in the care home and who might benefit from a visit from their GP

Your GP will ask a doctor from North Norfolk Primary Care to visit you / your loved one on their behalf

Whilst the doctors or nurses from North Norfolk Primary Care are onsite visiting other residents, they may also find out that you / your loved one needs some support and will arrange this for you / your loved one

In order to provide you with safe and effective care, we will usually need to share information with each other – like the care plan that is created by your care home and the health record that is held by your GP.

The North Norfolk Primary Care doctors and nurses will only visit with patients that have agreed to meet with us

When we need to access their health or care information – we will let you / your loved one know

We are permitted to share information in this way by data protection law but we will give you / your loved one an opportunity to object

Once we have visited with you / your loved one, we will share information about the visit with the care home and your / your loved one's GP and it will form part of your health record and kept in line with NHS guidelines

You / your loved one have / has a number of rights when it comes to information. Please ask your / your loved one's GP if you / your loved one want(s) to have a copy or change information or to make a complaint.

Our data protection officers would be happy to answer any questions you have.

More information about information sharing for the project and about how we keep your information secure – please visit the [NNPC Website](#)

North Norfolk Primary Care staff are bound by confidentiality in the same way that practice staff are and there is a Data Processing Contract in place to ensure that personal data is used in a lawful and appropriate way.

For more information about your rights or information sharing – see the main privacy notice page.

Extended Hours

As a practice, we have worked hard to make extended hours a reality for our patients. We work with other GP practices and NHS organisations to provide these services when our practice is closed. The name of our provider can be found on our main practice privacy notice under "GP Support Organisation".

These providers will be able to access your health record during these consultations so that they can deliver safe and effective care.

The organisations providing extended hours appointments are bound by confidentiality in the same way that practice staff are and there is a Data Sharing Agreement in place to ensure that personal data is used in a lawful and appropriate way.

[More Information about Extended Hours](#)

For more information about your rights or information sharing – see the main privacy notice page.

