

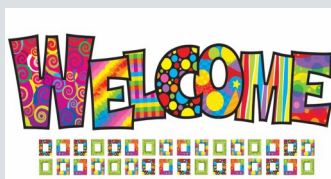
Spring 2018

Glemsford Surgery



Dear Patients, Carers and Friends of Glemsford Surgery,

This is the first of our new quarterly newsletters aimed for our patients to keep them up to date and informed of events, news and information here at your surgery. We will produce one each quarter, starting with this Spring edition, then Summer, Autumn and Winter. Newsletters will be available in the Waiting Room, on our website and if you would like to receive a copy via email please ask at Reception and complete a consent form so we have permission to send you copy of this email. This is so we ensure we are compliant with the new Data Processing Rules—the “General Data Protection Regulation” or “GDPR” which comes into effect on 25/5/18.



Updates

- A very warm welcome to Dr Rosie Frankenberg who joined the Partnership in early April. Many of you may already know her as she kindly provided locum sessions during 2017 to help us with appointments. We are all delighted that she has joined our team.
- Cilla, our Nurse Practitioner, is now working Tuesday, Wednesday, Thursday and Friday mornings .
- Did you know that you can book directly to see our Physiotherapist who is here on a Monday without needing to see a GP first? Please ask Reception for more details.
- As the summer season approaches, please do not forget to complete a travel form if you are going abroad and complete at least 6 weeks prior to travel
- Don't forget that you can purchase hayfever treatments such as antihistamines Over The Counter!
- **48 hours(2 full working days)notice** (not including weekends) is required to process a repeat prescription, so please be sure not to run out of your medication. This time is needed in order for the doctors to ensure safe and accurate dispensing to all of our patients. Please allow more time during busier periods such as Christmas and Easter.

Community Engagement Events—May 2018

Over recent months, the GP Partners have had to review how we use the resources we have as effectively as possible and ensure that our GPs and clinical staff use their time in the most beneficial way for all of our patient population. This has meant that the services offered at the Hartest branch surgery have significantly reduced and a decision must now be made as to whether any services within the branch surgery can be sustained.

Have your say

Public engagement: 1st May – 11th June 2018

To help support the decision making process, we would like to engage with our patients and the local community to hear your views, concerns and ideas regarding future services at the Glemsford Surgery and the possible closure of the Hartest branch surgery.

Thursday 17th May at Glemsford Surgery, 7pm to 8pm OR

Tuesday 22nd May at Hartest Branch Surgery, 1pm—2.30pm.

Visit us at <http://www.glemsfordsurgery.co.uk/>