

Spring Newsletter—May 2019

Glemsford Surgery

Dear Patients, Carers and Friends of Glemsford Surgery,

Welcome to the fifth edition of our newsletter.

A reminder to everyone to sign up for our free text message reminder service. With your consent we can send you appointment reminders which will help us to ensure we do not waste appointments.

We are experiencing a high number of patients failing to attend their Nurse appointments and would really encourage you to attend your appointment or to telephone us to cancel if you cannot make it. You can also use our online booking system to cancel. **Your help and support is very much appreciated.**

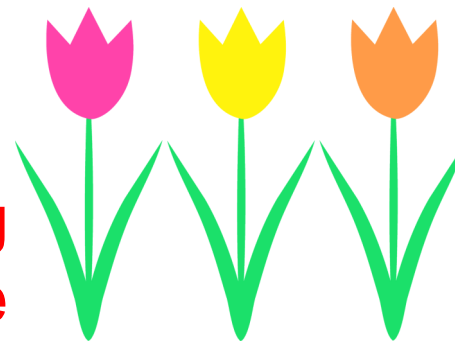


Staff News

We welcome Kimberley to our team as Medical Secretary.



A Big Welcome to Dr Melissa Williams



Glemsford Surgery is delighted to announce a new GP will be joining us on 20th May 2019.

Dr Williams will be working on a Monday, Wednesday and Thursday and will join the other GPs—Dr Giblin, Dr Piccaver and Dr Frankenberg.

Cervical Screening

Uptake for booking and attending appointments for Cervical Smears is at an all-time national low yet there are more than 3,200 women diagnosed with cervical cancer every year in the UK and 900 die annually. All women aged 25 to 49 are invited for a screening test every 3 years and those aged 50-64 are invited every 5 years. Our Nurses are here to help all women attend and if you would like to ask them any questions, please telephone reception to ask for a telephone appointment.

Improved Online Access

Please register for our online services... This allows you to book and cancel appointments, order repeat medication, answer questionnaires and view your coded records and medical summary. From July 1st 2019, 25% of GP appointments offered will be available to be booked online. Please ask at Reception.



If you would prefer to receive this newsletter on email, please contact Reception and ask to complete a consent form.



Visit us at <http://www.glemsfordsurgery.co.uk/>