

# Summer Newsletter—July 2018

## Glemsford Surgery



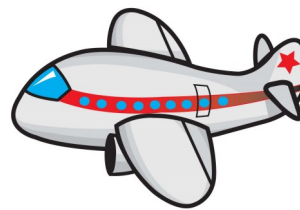
### Dear Patients, Carers and Friends of Glemsford Surgery,

Welcome to the second edition of our newsletter. Thank you to all patients, carers and members of the community who attended or contributed to our Engagement Events during May and June regarding the application to close the Hartest Branch Surgery. An application to close has been submitted and we expect to hear the outcome in August 2018. We will, of course, let you all know the decision.

As we continue to enjoy the summer weather and we think about holidays, please do not forget to ensure you allow 48

working hours to pick up medications from the Dispensary/Pharmacy.

### Are you travelling abroad this year?



Please complete a Travel Questionnaire at least 6 weeks prior to your holiday and hand in to our

Nurses who will be able to help with any vaccinations or travel advice. The Form is on our website.

### Are you looking after someone?

.....Who is looking after you?

Anybody can become a family carer; their life may be restricted because they provide unpaid care for a family member or friend who due to age, illness, disability, mental health problem or an addiction cannot cope without their support.

Do you feel isolated and alone? Would you like to discuss any concerns you may have around your caring role?

Suffolk Family Carers can help. We can offer:

One to one appointments

Advice and information about looking after your own Well-Being

Emotional support and guidance

**A Family Carer Adviser, is in Glemsford Surgery on the 3<sup>rd</sup> Thursday of each month, 9-12 noon please drop by for a chat or Tel 01473 835407**

**to arrange a one to one appointment in the Surgery.**

**Suffolk** ●●●  
**Family Carers**  
Living Fuller Lives

**Flu Season—2018.** We have been made aware that flu vaccines will not be available until the end of September this year. This is entirely outside of our control but wish to reassure our patients that vaccines will be available here at the Surgery and we will advertise our “Flu Saturday Clinics” as soon as they have been agreed.

Visit us at <http://www.glemsfordsurgery.co.uk/>

## Glensford Surgery

### IMPORTANT INFORMATION FOR OUR PATIENTS

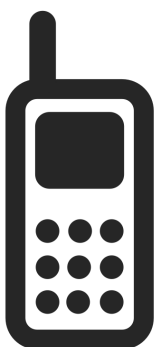
**We are pleased to announce that we will be using a Text Messaging service in the near future.**



Text messages can be sent to patients to confirm an appointment has been booked, as a reminder of an upcoming appointment, to advise of any changes needed to a booking or to follow up on a missed appointment.

**If you would like to receive text messages from us please ask at Reception for a Consent Form to opt into this new service.**

*Consent Forms are also available on our website—[www.glensfordsurgery.co.uk](http://www.glensfordsurgery.co.uk)*



*Thank you.*

*Glensford Surgery*