

Winter Newsletter—January 2019

Glemsford Surgery



Dear Patients, Carers and Friends of Glemsford Surgery,

Welcome to the fourth edition of our newsletter. A reminder to everyone to please ensure you have had your annual flu vaccination.

You are eligible for a free flu vaccination at the practice if you:

- Have diabetes
- Are pregnant
- Are aged 65 and over
- Have a BMI of 40 or above
- Care for a friend, relative or neighbour
- Are 2 or 3 years old
- Have a long-term condition which places you at higher risk of flu virus complications.

It is also important to let us know if you do not want to have your flu vaccination—please tell Reception.




Thank you.

Patient Participation Group (PPG)

I am delighted to inform patients about our inaugural meeting of the **Glemsford Surgery PPG** on Thursday 20th September. Many thanks to those patients who have expressed an interest in our PPG since then and those who have already met with us. A further meeting is being held in February 2019 and we will ensure we keep all patients up to date with our progress..

Quality Services

The Department of Health asks all GPs to follow quality standards and in order to meet these, we may need to write and/or text some patients (who have certain chronic illness) in the coming months. If you receive a letter or text please phone the Practice and book an appointment as requested. We will be most grateful for your co-operation.  Thank you.

A polite reminder—please note that we are unable to accept requests for repeat medication over the phone—please sign up for our online ordering system or complete your repeat list and hand in at Dispensary. Visit <http://www.glemsfordsurgery.co.uk/prescriptions1.aspx> for more information.

Staff News

We welcome Julie to our team as Medical Secretary.



Ashleigh has joined our Reception team.

Bev has joined our Dispensary/Pharmacy team.

If you would prefer to receive this newsletter on email, please contact Reception and ask to complete a consent form.



Visit us at <http://www.glemsfordsurgery.co.uk/>